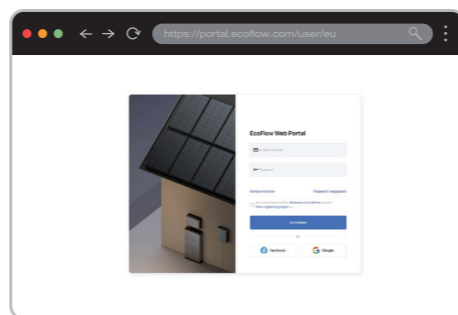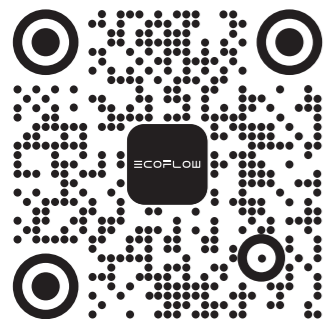# ECOFLOW

App Introduction

Welcome to the EcoFlow User app, the heart of your home energy management. At a glance, see how much sunlight you're harnessing, monitor battery levels, and keep track of household energy consumption from our intuitive dashboard. Tailor your experience with customizable widgets and, for any questions, connect instantly via LiveChat. Adjust settings effortlessly and prepare for unexpected outages with our storm watch feature. Available for smartphones, the EcoFlow User app is your companion for a smarter, sustainable home.

How to add system?

Step 1

Download and install the EcoFlow app.

You can scan the **QR code** to download the EcoFlow User APP.
We also provide **User Web** Portal for easy commissioning, system monitoring and maintenance:
https://portal.ecoflow.com/user/eu

GET IT ON
Google Play

Download on the
App Store

🔍 **EcoFlow APP**

Step 2

Let's add your device!

1. Pop in your account details.

2. Find the "Add System" or the little "+" sign. Tap it.

3. Find the "EcoFlow PowerOcean". Found it? Tap it.

4. It's time for some scanning! Scan the QR code your installer shows you, and you're done! You're now connected to your PowerOcean!
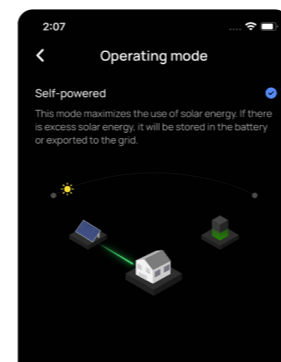
   (And if you get stuck, we're always here to help!)

Wondering about what is inside the settings page?

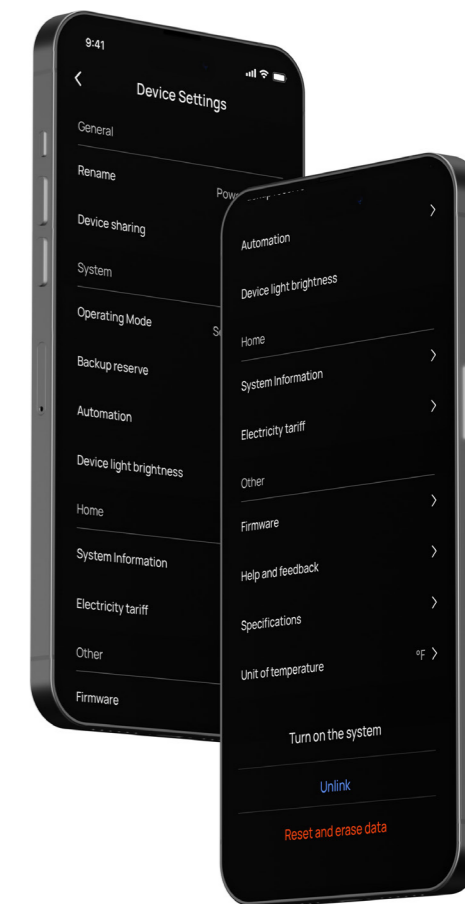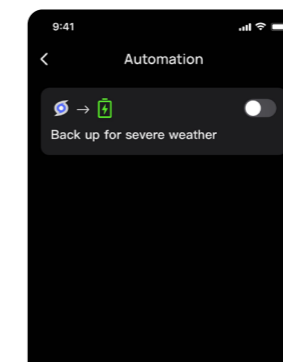### Navigating Your System Settings!

Work Mode

Wondering how your device operates? Typically, it starts in "self-powered mode" – think of it as your device's comfort zone.

Automation

Do you need a superhero mode for storms? Turn on 'storm mode' to supercharge your battery for those stormy days!

Electricity Rate

Here's where you set your electricity price tag and how much you'd get for feeding power back.

Firmware

Check for firmware updates and see how your device has evolved.

Unlink

Need a fresh start? You can unlink your system here. But remember, once you do that, there's no controlling it from the app.

Do you have an issue or need a chat?

Hotline:
+49 800 0002566
(Mon-Fri: 08:00-20:00 GMT+2)

Email:
support.eu@ecoflow.com
(We promise we'll reply within 24 hours!)

LiveChat:
Fancy a real-time chat?
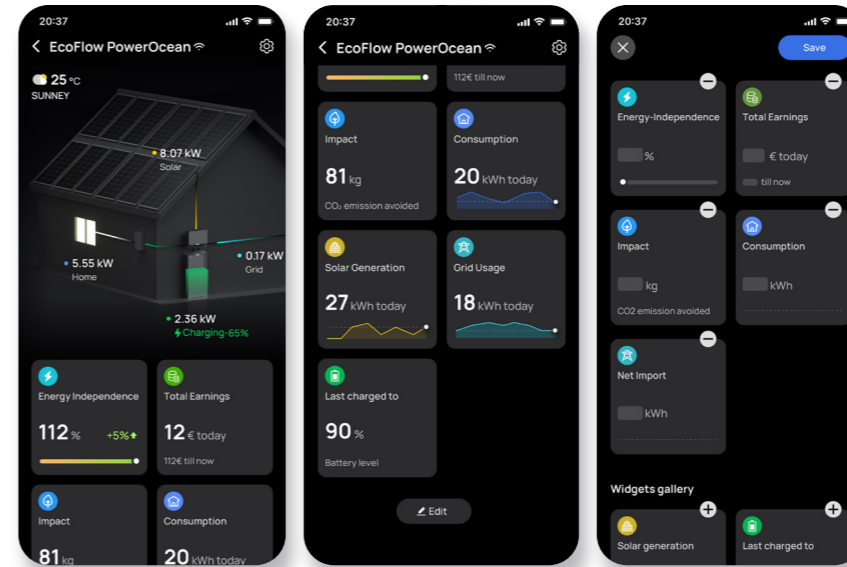Head over to the 'help and support' settings, and let's talk!

What can I find on the system page?

Power Dynamic Graph

Think of this as the control room of your home's power! Watch where your energy comes from and goes - be it from the sun's rays, the main grid, your home's electrical system, or the trusty battery.

And below? A neat dashboard of up to 10 widgets that lays out all the nitty-gritty details of your PowerOcean system. And if numbers have you scratching your head, just tap the 'i' icon for a detailed guide.
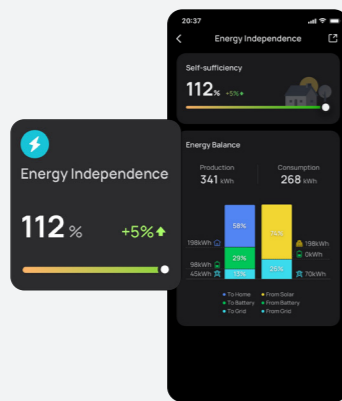
Energy Independence
Your badge of honor for going green!

Summary

Your self-reliance score and how much it's shot up this month.

Details

Dive into your growth in independence month-by-month, with a clear Energy Balance chart painting the full picture.
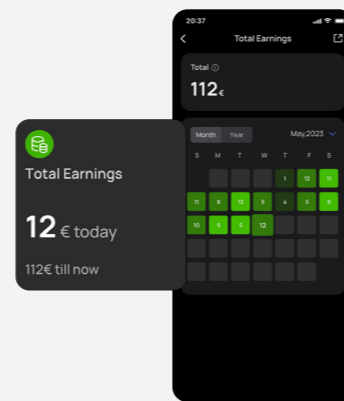
Total Earnings
Your eco choices are paying off, literally!

Summary

See your combined savings and earnings at a glance.

Details

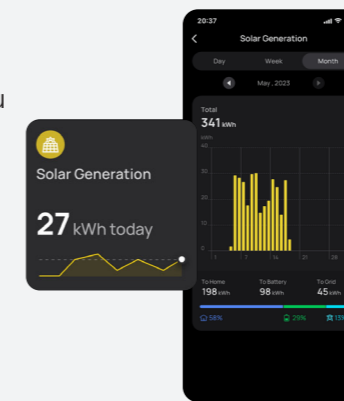Break down your green profits day by day on a comprehensive calendar chart.

Solar production

Summary

Amount of the energy the sun has blessed you with today.

Details
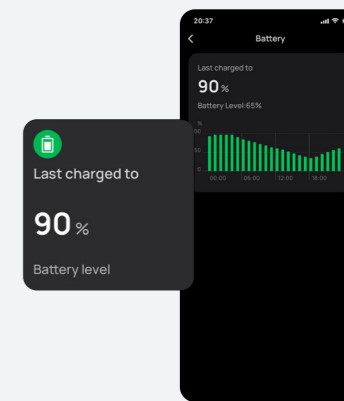
Charts that show daily, weekly, and monthly solar gifts.

Battery

Summary

Quick peek at how pumped up your battery is.

Details

Track your battery's energy graph over time.
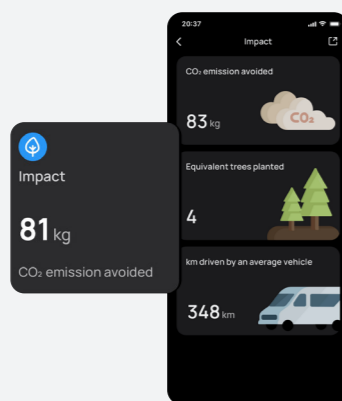
Environmental Impact
Your personal contribution to Mother Earth.

Summary

How many kg of CO_2 have you kept out of the atmosphere? Check!

Details

Get a comprehensive view: From the CO_2 you've prevented from entering our skies to the number of trees you've virtually planted and the car miles you've offset.

Consumption
Your daily energy appetite.

Summary

How much power did you munch on today?

Details

Track your power cravings with charts that map out your daily, weekly, and monthly consumption.

Grid usage

Summary

How much do you lean on the grid today, in kWh.

Details

Your grid chart: day by day, week by week. Plus, a look back at any hiccups or outages.

(More widgets will be supported.)